aapi nexus
Asian Americans & Pacific Islanders
Policy, Practice & Community

A journal drawn from professional schools, applied social science scholars and practitioners with the explicit goal of reinvigorating Asian American Studies’ traditional mission of serving communities and generating practical research.

Published by the UCLA Asian American Studies Center Press

SUBSCRIPTION RATES
$35.00 Individual (print + online access)—1 year/2 issues
$175.00 Institution—1 year/2 issues
$13.00 Single Issues (CA residents add 7.25% tax plus $5.00 shipping/handling)

MAILINGS AND COMMUNICATIONS
Articles for publication consideration should be sent to:
AAPI Nexus: Asian Americans & Pacific Islanders, Policy, Practice & Community
UCLA Asian American Studies Center
3230 Campbell Hall, Box 951546
Los Angeles, CA 90095-1546

Phone: 310-206-7738 FAX: 310-206-9844
e-mail: nexus@aasc.ucla.edu
For subscriptions/book orders only:
310-825-2968 FAX: 310-206-9844
web site: http://www.aasc.ucla.edu/aascpress/nexuscollection.htm

Copyright 2014 by The Regents of the University of California
All rights reserved. Printed in the United States of America.
ISSN 1545-0317
Paul M. Ong  
Senior Editor  
Melany De La Cruz-Viesca  
Managing Editor  
Marcie Lee  
Assistant Managing Editor  
Christine Dunn & Kelly Clody  
Copy Editors  
Mary Uyematsu Kao  
Publications Coordinator  
Tam Nguyen  
Information Technology  

Editorial Board  
Pauline Agbayani-Siewart  
Social Work, California State University, Los Angeles  
Roshan Bastani  
Public Health, UCLA  
Kathryn L. Braun  
Public Health Studies, University of Hawai‘i, Manoa  
Gregory Cendana  
Asian Pacific American Labor Alliance, AFL-CIO  
Mitchell Chang  
Higher Education & Organizational Change, UCLA  
Mary Ann Foo  
Orange County Asian & Pacific Islander Community Alliance  
Margaret Fung  
Asian American Legal Defense & Education Fund  
Terry Gock  
Asian Pacific Family Services  
Lisa Hasegawa  
National Coalition for Asian Pacific American Community Development  
J.D. Hokoyama  
Leadership & Education for Pacific Islanders, Inc.  
Tarry Hum  
Urban Studies, Queens College, City University of New York  
Shirley Hune  
Educational Leadership & Policy Studies, University of Washington  
Jerry Kang  
Law, UCLA  
Snehendu Kar  
Community Health Sciences & Public Health, UCLA  
Parag Khandhar  
Asian Pacific American Legal Resource Center  
Peter Nien-chu Kiang  
Education & Asian American Studies, University of MA, Boston  
Taeku Lee  
Political Science and Law, UC Berkeley  
Karen Leong  
Social Transformation on Women & Gender Studies, Arizona State University  
Wei Li  
Asian Pacific American Studies & Social Transformation, Arizona State University  
Jim Lubben  
Social Work, Boston College  
Ailee Moon  
Social Welfare, UCLA  
Bob Nakamura  
Asian American Studies, UCLA  
Thu-huong Nguyen-vo  
East Asian Languages & Cultures, UCLA  
Paul Ong  
Urban Planning, Asian American Studies, UCLA  
William Ouchi  
Management, UCLA  
Edward Park  
Asian Pacific American Studies, Loyola Marymount University  
Lisa Sun-Hee Park  
Sociology, University of Minnesota  
Ninez Ponce  
Public Health, UCLA  
Leland Saito  
Sociology & American Studies in Ethnicity, USC  
David Takeuchi  
Social Work, University of Washington  
Robert Teranishi  
Education & Asian American Studies, UCLA  
Doua Thor  
Southeast Asian Resource Action Center  
Karen Umemoto  
Urban & Regional Planning, University of Hawai‘i, Manoa  
Ling-chi Wang  
Ethnic Studies, UC Berkeley  
Deborah Woo  
Community Studies, UC Santa Cruz
Contents

Foreword

H. Jack Geiger ........................................................................................................vii

Association of Asian Pacific Community Health Organizations
Commemorates the Fiftieth Anniversary of the Community
Health Centers Movement

Jeffrey B. Caballero and Eugene Welch.............................................................ix

Message from the Editors

Federally Qualified Health Centers: A Prescription for Health Equity

Shao-Chee Sim, Marjorie Kagawa-Singer, and Ninez A. Ponce ........xi

Special acknowledgment from AAPI Nexus Journal staff

Thank You and Congratulations Dr. Margie Kagawa-Singer!

Melany De La Cruz-Viesca and Paul M. Ong.............................. xv

—The National Picture—

Resource Paper

Creating Community Criteria for Research
Participation at Community Health Centers

Mary Frances Oneha, Ho’oipo DeCambra, Liss Ieong, Hui Song,
Thu Quach, Rosy Chang-Weir, Ninez A. Ponce, Rachelle Enos,
Shao-Chee Sim, and Marjorie Kagawa-Singer .........................1

Resource Paper

Building a Community Health Center Data Warehouse to Promote
Patient-Centered Research in the Asian American, Native
Hawaiian, and Pacific Islanders Population

Vivian Li, Rosy Chang Weir, Thu Quach, Suzanne Gillespie,
Mary Ann McBurnie, Ady Oster, Reesa Laws, Kari Alperovitz-Bichell,
Erin O’Brien Kaleba, Christine Nelson.................................21
Practitioners’ Essay

Clinical Quality Indicators of Asian American, Native Hawaiian, and Other Pacific Islander Patients Seen at Health Resources and Services Administration-Supported Community Health Centers

Alek Sripipatana and Quyen Ngo-Metzger .........................................................44

—Expanding Coverage, Developing HIT Innovations and Incentivizing Quality—

Practitioners’ Essay

Early Implementation Lessons on the Patient Protection and Affordable Care Act Outreach and Enrollment Efforts in the Asian American and Pacific Islander Communities

Regina Lee, Jen Lee, David Aguilar, Betty Cheng, Kevin Lee, and Thu Quach ..............................................................55

Research Article

Risk Adjustment with Social Determinants of Health and Implications for Federally Qualified Health Centers under the Affordable Care Act

Thu Quach, Todd P. Gilmer, Sherry Hirota, and Ninez A. Ponce .....73

Research Article

Impact of a P4P and HIT Program to Reduce Emergency Department Hospital Utilization at Federally Qualified Health Centers in Hawai’i

Rosy Chang Weir, Heather Law, Mary Frances Oneha, Sang Mee Lee, and Alyna T. Chien .......................83

Practitioners’ Essay

Addressing Barriers in Health Equity through Innovations in Health Information Technology: A Health Center’s Experiences in Implementing a Chinese Language Patient Portal

Christopher Mei, Esther B. Kim, Lynn Sherman, Shao-Chee Sim, Kai Yeung, Candy Poon, Maggie Wong, and Nick Egleson ..........................................................97
—Implementing Patient-Centered Medical Home—

**Research Article**

Hawai‘i Patient-Centered Health Care Home Project: A Collaborative Partnership between Four Hawai‘i Federally Qualified Health Centers, AlohaCare, and the Hawai‘i Primary Care Association

*Mary Frances Oneha, Robert Hirokawa, and Cristina Vocalan*......121

**Practitioners’ Essay**

The Role of the Patient-Centered Medical Home in Addressing Hepatitis B Perinatal Transmission: Charles B. Wang Community Health Center’s Hep B Moms Program

*Isha Weerasinghe, Nicole Bannister, Vivian Huang, Chari Cohen, Jeffrey Caballero, and Su Wang*.........................140

**Practitioners’ Essay**

Setting Up a Medical Home for Chinese Immigrant Families with Children with Special Health Care Needs: A Step-Wise Approach

*Sherry Shao Fen Huang and Loretta Young Au* .........................161

—Integrating Behavioral Health with Primary Care—

**Practitioners’ Essay**

Improving Access to Care for Asian American and Pacific Islander Communities by Integrating Primary Care into a Behavioral Health Setting: Lessons from the Field

*Michael B. McKee and Yoon Joo Han*.................................179

**Practitioners’ Essay**

Integrating Primary Care and Behavioral Health: A Nurse Practitioner’s Perspective

*Le Thai and Anne Saw*..................................................193

**Resource Paper**

Challenges to Improve Health Care Access for Cambodians

*Mariko Kahn and Elisa Nicholas*........................................210
—Developing Promising Culturally Appropriate Tools and Instruments to Better Serve AANHPI Patient Population—

Practitioners’ Essay

Opening Access for Burmese and Karen Immigrant and Refugee Populations in California: A Blueprint for Integrated Health Service Expansion to Emerging Asian Communities

Kimberly S. G. Chang, Joan Jeung, Phyllis Pei, Kwee Say, Julia Liou, Huong Le, and George Lee ................................................................. 227

Resource Paper

Exploring Different Methods to Obtain Patient Experience Feedback in a Community Health Center for Quality Improvement and Quality Assurance Purposes

Nina Huynh Song, Shao-Chee Sim, Gemma Borja, and Perry Pong ................................................................. 245

Practitioners’ Essay

Role of Community Institutional Review Boards in Community Health Center-Engaged Research with Asian Americans, Native Hawaiians, and Other Pacific Islanders

Morgan Ye, Jacqueline H. Tran, Rachelle Enos, and Rosy Chang Weir ................................................................. 260

This special issue has been made possible through the generous support and commitment to Asian American Pacific Islander communities and health equity by our following sponsors:

Asian Health Services
Association of Asian Pacific Community Health Organizations
UCLA Asian American Studies Center
UCLA Center for Health Policy Research
UCLA Fielding School of Public Health
Waianae Coast Comprehensive Health Center
Waimānalo Health Center
Charles B. Wang Community Health Center

Please see page 282 for the cover photo story.